

eco-luxe @ Mount Avoca – RATES

All prices are in \$AUD, include GST and are per couple

1 night \$390

2 nights \$590 (\$295 per night)

3 nights \$780 (\$260 per night)

Mount Avoca Wine Club members receive a 5% discount

Includes breakfast & complimentary wine, plus a voucher to be used in the cellar-door during your stay. (Wine and value of voucher may be varied at our discretion without notice.)

For all bookings or enquiries: T: 03 5465 3282 E-mail: bookings@eco-luxe.com.au

eco-luxe @ Mount Avoca – TERMS & CONDITIONS

Number of Guests per Lodge

All lodges share the same floor plan (1 is the mirror of 2 & 3) and accommodate one couple. While designed predominantly for couples, a small bunk-room (sleeps two) can be made available at a charge of \$50 per adult and \$40 per child per night.

Children

eco-luxe @ Mount Avoca is primarily a retreat for adults. Family groups will find “The Homestead” more suitable as it will accommodate large groups or two families (maximum 11 people). Please note that this is a rural property and insects and wildlife are part of our environment. Kangaroos (common), echidnas, snakes (rare) and various insects can all appear at any time.

There are dams and equipment around the property and in-ground trampoline at the Homestead which means that children must be supervised at all times.

Indemnity

All persons staying or visiting the property (including paying guests, their friends or guests or anyone else) will indemnify Mount Avoca Pty Ltd for any damage to property or persons howsoever occasioned. Guests will be liable for any damage to property over and above normal wear and tear.

Deposits & Full Payments

A deposit of one night is to be paid immediately by credit card to secure a booking (specials or last minute bookings may require full payment at time of booking). We prefer Visa and MasterCard but also accept American Express.

If payment by cheque, cash, EFT or money order is required please telephone +61 3 5465 3282 or contact us on bookings@eco-luxe.com.au

Full payment is due 28 days before arrival.

Cancellation & Refunds

The deposit is refundable, less \$50.00 administration fee if cancellation occurs more than 4 weeks prior to arrival date. The deposit may be transferred in full to a later booking date.

If cancellation occurs less than 4 weeks prior to arrival date return of the deposit (less the \$50 administration fee) is subject to the reservation being re-sold at its full original value. If the booking cannot be re-sold (fully or partially) eco-luxe @ Mount Avoca will retain the deposit and the balance of any full payment will be refunded.

Cancellation less than 7 days from arrival date will result in retention of all monies paid, subject to the reservation being re-sold at its full original value.

Note: where other on-line bookings companies have their own cancellation policy which may vary from the above this policy will take precedence.

Transfers can only be made to available times and to the value of the original booking and are at the discretion of Mount Avoca. Any increase in tariffs must be covered by the guests.

We regret late check-in, and early check-out, and no-show will trigger liability for the full amount of your reservation.

Reservations of particular lodges:

We endeavour to at all times comply with requests/on-line bookings for a particular lodge. However, we reserve the right to re-assign bookings to another lodge/lodges if required by our overall booking situation.

Check In and Check Out Times

Check in Time is from 3:00pm (15:00 hours)

Check out Time is before 11:00am (1100 hours)

Smoking

eco-luxe @ Mount Avoca is smoke free inside the lodges. Because smoking outside is an extreme fire hazard from the months of October to March, we prefer guests do not smoke at all. An additional cleaning fee of \$100 will be debited to your credit card if evidence of smoking inside is found.

Pets

Unfortunately due to the destruction of farm animals by even very small city dogs we now have a NO pets policy. No pets are allowed inside under any circumstances.

Mini Bar & Bathroom items

In order to make your stay as pleasant as possible we supply several items for your use including salon quality shampoos, aromatherapy condiments and food stuffs. Please use these during your stay with our compliments. To improve quality and reduce waste we choose to provide large bottles rather than numerous "hotel style" small bottles.

These are for your use during your stay and are not to be removed on departure.

Wine and perishables (bread, milk, juice etc) are yours to use or take.

Noise related to Agricultural Activities

eco-luxe @ Mount Avoca is a working vineyard set on 500 acres of pasture and vineyard, surrounded by other working farms and vineyards. Farming equipment like tractors, mowers, scare guns, harvest machinery etc may at times cause noise, in particular during vintage (usually from about mid February to early April). Our lodges are well isolated and most farming activities are limited to day time hours, and week-days. We don't have any control over noise generated from farming activities outside our property and so it is impossible to guarantee complete silence every day of the year. To avoid disappointment, please take this in consideration when making a booking.

Rates

All tariffs are quoted in Australian Dollars. Tariffs are per night per lodge, for single or double occupancy.

If you have any questions at all, please contact us, - we are pretty good at finding solutions to most requests.